



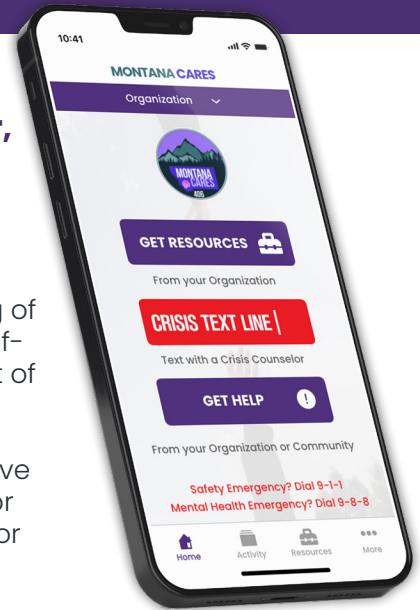
# MONTANA CARES



## School Safety Program provides school districts with an Anonymous Reporting System to help create safer, healthier students, staff, and learning culture.

This life-saving program empowers students and staff to report inappropriate behavior, mental health, and safety issues to administrators at their school to ensure the safety and well-being of fellow students and staff. To date tens of thousands of suicide, self-harm, and school shooting threats have been stopped as a result of the program.

The program has achieved this because it provides comprehensive onboarding and training for School Administrators AND training for students in how to recognize and report safety, misconduct and/or compliance concerns.



## How the Anonymous Reporting System Works



**Step 1:**  
Submit Inquiry  
or Report

Individual observes an incident or concern and submits it using the Montana Cares app, website, or telephone hotline



**Step 2:**  
Monitor  
& Escalate

Montana Cares 24/7/365 Incident Response Center monitors and escalates life threatening incidents to school officials and law enforcement (as needed)



**Step 3:**  
Manage  
& Resolve

School officials receive and act upon the incident using the Montana Cares admin app and/or web based Incident Management System

## Law Enforcement Agency Role and Anonymous Reporting System SOPs

### Law Enforcement

- Receive escalated life-threatening calls ONLY from Montana Cares Incident Response Center..
- Continue partnership with local schools to prevent violence and address threats as they arise.

**Standard Operating Procedures** - The following steps will be followed when law enforcement is contacted with a life-threatening incident by Montana Cares' Incident Response Center:

1. Receive a phone call from a Montana Cares Incident Response Center (IRC) Agent only when school officials are unavailable
2. Receive a verbal intake from IRC agent of the incident
3. Provide email to IRC Agent and receive PDF of incident details
4. Within the PDF, law enforcement can have 2-way anonymous dialog with the tipster (if needed)

### Montana Cares Anonymous Reporting System Standard Operating Procedure

